



World-Class Customer Care

Jigsaw Interactive provides innovative technology for virtual learning, collaboration and communication. Unlike other products, Jigsaw is a comprehensive solution so there's no need to "patch products together" to accomplish your goals.

We provide a dedicated account management and technical support team to ensure the success of our clients' virtual programs. Our customer care program uses multiple channels to report issues so our customers are assured that they will be acknowledged and resolved as quickly as possible.

We plan enhancements and new tools based on the needs and feedback from our customers. This information is solicited and sent directly to our product management team.

"They're willing to listen and develop things to meet our needs. It's fantastic. You just don't get that kind of service with a lot of other companies."

Our ICARE values are at the foundation of every customer interaction and the key to our world-class customer service.

- I Integrity**
Our team works and communicates with the highest level of integrity.
- C Customer Service**
Our commitment to providing a platinum level of customer service is at the center of everything we do.
- A Accountability**
We hold every team member accountable to delivering the best experience for our customers.
- R Results**
Jigsaw Interactive's priority is to give our customers better results through our technology.
- E Excellence**
Jigsaw is, and will always be, focused on delivering the highest level of excellence to our customers.

"Had we chosen another vendor we never would have had the level of service, the training, or our Account Manager. It's just been awesome. It really has. If I send an email or call, someone is there to help. It's not just a big company, I never get the sense that we are bothering the Jigsaw team. They are always so responsive, kind and helpful."
Jigsaw Customer

We are proud of our reputation for excellent customer care. We believe it is essential to focus on our customers' success. A great experience using technology is critical to the adoption of the technology which in turn will provide a more efficient and effective team.