



Case Study:

One of Virginia's largest school districts uses the Jigsaw Intelligent Virtual Classroom to connect thousands of students in a brick and mortar setting with teachers all across the district ensuring academic course availability.

Location | Virginia, USA

Academic Level | K-12

Enrollment | ~70,000

One of Virginia's largest school districts has achieved amazing results in the past few years including twelve students earning the highest possible composite score of 36 on the ACT, two teachers receiving the Presidential Excellence Awards in Science Mathematics and Engineering Teaching (PAEMST), and for the eleventh consecutive year, reaching a record-high On-Time Graduation (OTG) rate, which now stands at 93.9%. In addition, the division's dropout rate decreased to 3%—the lowest on record. This district is a traditional brick and mortar school system, but its distance learning department is a key component to their success. They are hard at work and innovating unique ways to drive their student's academic success. Their team turned to Jigsaw Interactive for an intelligent virtual classroom to help them continue setting records and propelling students'

Connecting Students with the Right Teachers at the Right Time

This Virginia school district found a unique use for the Jigsaw Classroom. "For example ... There are a fair number of students who need a higher-level foreign language course, but their particular school cannot offer the class, so Jigsaw helps us connect those students with a teacher at another school and they are still able to take that course," explains the district's Director of Distance Learning. "If we didn't have the capability to deliver these classes in this way, there would be programs that would have a very tough time sustaining them." (CONT)

"There was a certain nature here to be meticulous to make sure we were meeting the needs of the teachers and the students. We had quite a few different vendors we were looking at. But when we saw Jigsaw, it had everything the teachers would want, and the students would need."

Distance Learning Instructional Specialist

Overview

Challenges

- District is going through a digital transformation.
- They were using outdated classroom technology
- They needed to find a virtual classroom to meet both the wants of the teachers and the needs of the students

Results with Jigsaw

- Since Jigsaw's virtual intelligent classroom is HTML5-based, it ensures technological longevity without the need for unnecessary hardware upgrades.
- Jigsaw's multidimensional engagement tools give teachers the functionality they want and delivers the personalized learning the students need.
- Jigsaw's commitment to amazing customer service means a dedicated Account Manager is always available to assist and is help as needed.



Changing How the World Learns and Collaborates

To learn more contact us or visit our website:

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Raising the Bar on Distance Learning Technology

(CONT.) We knew we couldn't maintain our distance learning labs in the middle schools. The software was becoming outdated. The equipment was outdated. We knew we were at end of life on our middle school labs," says the district's distance learning instructional specialist. "We went to a conference and our Director of Distance Learning met Ginger. He was so excited and said, 'I want you to look at this.' So we looked at Jigsaw and what really appealed to us was the educational factor of it. We'd been testing some web conferencing tools. We'd been through a big list. There was a certain nature here to be meticulous to make sure we were meeting the needs of the teachers and the students. We had quite a few different vendors we were looking at. But when we saw Jigsaw, it had everything the teachers would want, and the students would need."

Great video / audio performance is very important for distance learning classes but what really matters is the ability to, and ease with which, students can become engaged with their learning. Jigsaw's collaborative whiteboards and group and personal notepads were very important tools for this high-achieving district.

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Director of Distance Learning

In addition to Jigsaw's multidimensional engagement tools, the district saw the immense value in Jigsaw's Learning Behavior Analytics. They have the ability to see and understand how each student is engaging and learning. They receive detailed engagement and activity data that can help them to personalize learning, differentiate instruction, and see opportunities to improve student engagement.

"Alone we can do so little; together we can do so much."

Another big boon for this school district has been the relationship they have been able to build with the Jigsaw Interactive team.

A Distance Learning Instructional Specialist with the district explains what it's like working with Jigsaw Interactive, "We have grown so much with Jigsaw. It's Amazing. It's been phenomenal."

They are supported by a dedicated Jigsaw Account Manager who works tirelessly to make sure their district's experience with Jigsaw is exceptional. "Had we chosen another vendor we never would have had the level of service, the training, or our Account Manager. It's just been awesome. It really has. If I send an email or call, someone is there to help. It's not just a big company. Being in education, there's an overwhelming sense that people are 'just too busy' and I never get the sense that we are bother Jigsaw. They're always so kind and helpful. "



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